

# VAISALA

## Easy, reliable global solutions

The unmatched service and support capabilities of WindCube



### Support to count on

Vaisala makes clients' lives easier with our easy to use, turnkey WindCube® product suite that enables customers to harness the power of wind energy efficiently and affordably.

Unique among lidar providers, Vaisala has a truly global reach. Our size and well-established business practices allow for scalability, worldwide service provision, and stability in changing economic environments. We are able to reliably meet demand, provide quick and correct servicing, and keep customers' wind energy projects up and running wherever they are, onshore or offshore.

WindCube also offers the best warranty in the industry, as well as robust standard and premium service levels. For example, for the WindCube vertical profiler, we provide a 15-day case duration guarantee for workshop repairs, and our premium on-site repair option includes guaranteed mean time to repair.

Our support extends to ongoing training, including online refreshers through our e-learning platform, to ensure you get the most out of your WindCube technology.

### Unrivaled industry and thought leadership: 2,000+ WindCube lidar units, 5,000 deployments



## WindCube: 2 factories, 7 global service centers



### Why Vaisala for renewable energy?

We are innovators, scientists, and discoverers who are helping fundamentally change how the world is powered. Vaisala elevates wind and solar customers around the globe so they can meet the greatest energy challenges of our time.

Our weather and environmental monitoring solutions for renewable energy are guided by several key priorities:

- Thoughtful evolution in a time of change
- Making renewable energy smarter at every stage
- Extending our legacy of leadership

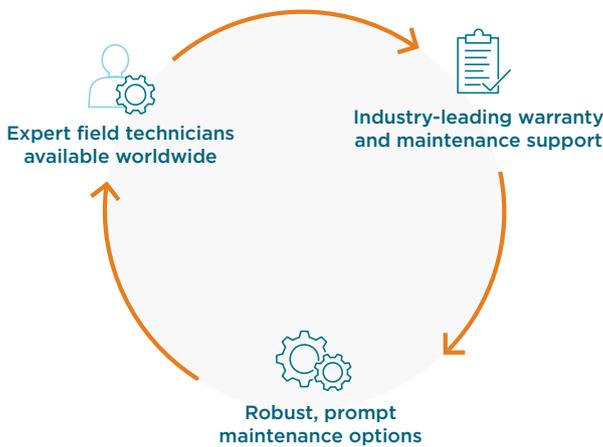
Vaisala is the only company to offer 360-degree renewable energy solutions — from sensors and systems to digital services and actionable intelligence — nearly anywhere on the planet (and even on Mars). Every Vaisala solution benefits from our 85+ years of experience, pioneering deployments in 170+ countries, and unrivaled thought leadership.

Our innovation story, like the renewable energy story, continues.

### Delivering value every step of the way

Vaisala provides the most comprehensive solutions and service available, no matter where you are. In addition to our two WindCube factories, we maintain seven global WindCube service centers, and offer a variety of solutions that make deploying and operating lidar even simpler.

- Extensive training, including online training refreshers, on-site or remotely
- Full maintenance capabilities that maximize operation continuity
- Installation and system integration support
- Technical and scientific support
- Standalone power supplies
- 4G remote communication
- Security fencing
- Data analysis software



**VAISALA**

windcubelidar.com



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